



March 2025

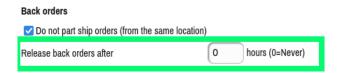
March 2025 features update

Back order handling

If "Do not part ship orders" is set in "Settings > Fulfilment" orders are held indefinitely until all items are available for despatch, however there are two new features to change this behaviour. Additionally the fulfilment service for backorders can be overridden.

Time out

A new value "Release back orders after" will cause items in stock to be despatched once a number of hours have elapsed even with "Do not part ship orders" set. This is useful where stock is likely to enable despatch of the entire order after a short delay yet avoid holding the entire despatch should an item take a significant time to restock. Current behaviour is maintained by leaving this value at 0.



Order override

Customer Service teams may wish to allow part despatch of specific orders. By setting the check box in the order detail, items will despatch as soon as they become available.



Fulfilment service override

The fulfilment service for second and subsequent despatch of an order can be overridden with the option to use another for higher value despatches. Unlike the "Initial despatch" a lesser service than the order requires may be selected. To maintain current behaviour leave the setting as "Ignore".

Fulfilment class of service					
Initial despatch: Default	Standard	~			
Initial despatch: Higher value	Express	v	where value over	500.00	EUR
Backorder override: Default	Economy	v			
Backorder override: Higher value	Tracked and/or signed	V	where value over	300.00	EUR

Order split

It's possible to split orders so despatches are kept below a certain weight limit in "Settings > Fulfilment". This feature has been extended to keep despatches below a value too. The split can be optimised for weight or value depending on you needs.



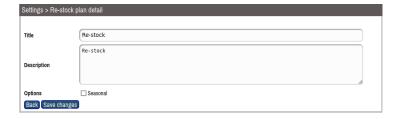
Product catalogue and restock plans

The Re-stock and Seasonal indicators have been removed from the main product catalogue page and replaced with "Re-stock plan".

Re-stock plans are maintained in "Settings > Re-stock plan".



The Re-stock plan currently just contains the name, description and seasonal indicator. In coming releases we'll be adding options to drive the purchase order features by including carton size options, re-stock level and days of stock etc.



The Re-stock plan can be set to "No re-stock", the equivalent of unticking the checkbox this replaces, or a Re-stock plan.



We'll pre-populate two plans (Re-stock and Re-stock seasonal) so everything continues to work as it does now.

Other changes

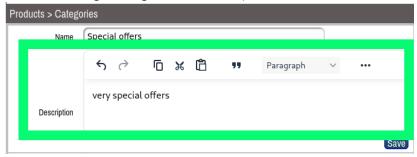
Condition note

A "Condition note" can be input for the CDiscount channel. The value is added in the "plus" section of "Identifiers/categories".



Category description

When editing categories a description is now available for use with Shopify.



We hope you find these changes useful and thank you for using our products. We're here at care@shopcute.com.