

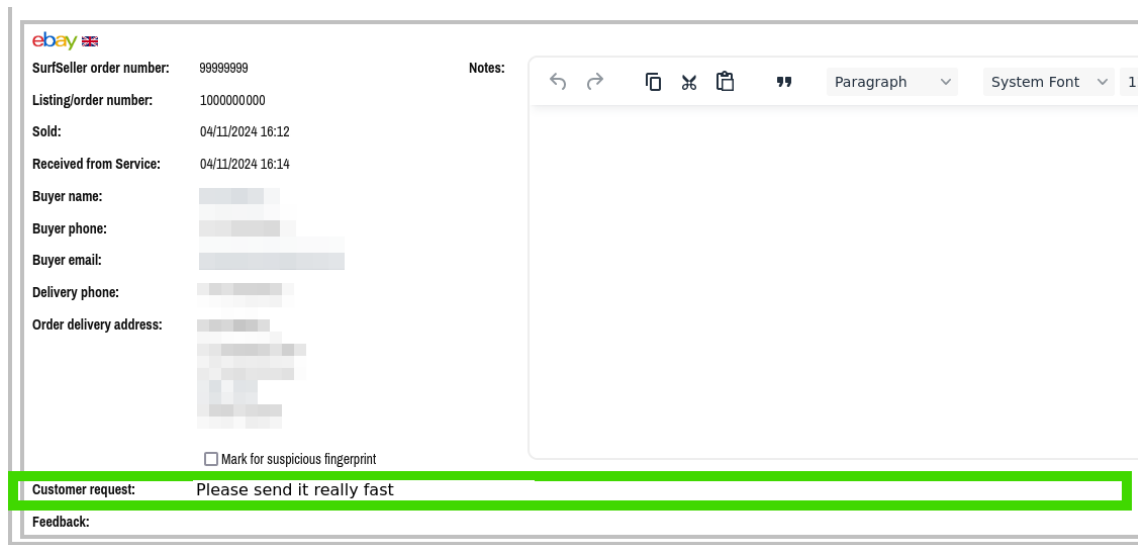
November 2024 features update

We've made some enhancements to SurfSeller which will be coming your way in the next few days.

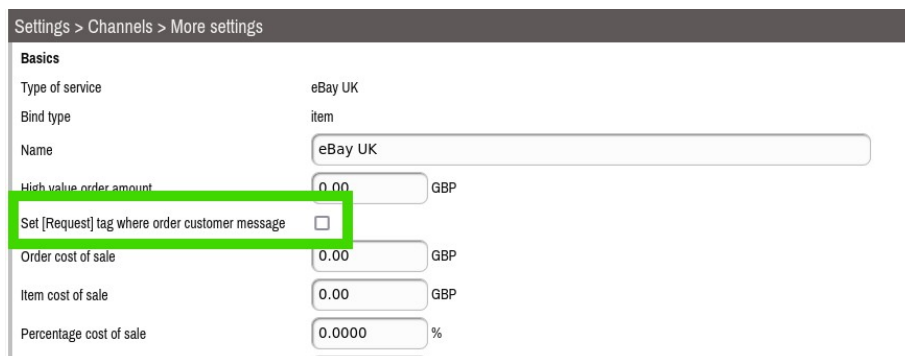
eBay message to seller

Buyers are able to add a "message to seller" at the eBay checkout with the expectation the seller will act on it.

An optional feature suspends orders where the buyer has included a message by setting the (Request) tag. The message is shown in the order detail and the order will progress when the tag is unset.



To enable this feature go to Settings > Channels (More settings).



Regulatory

We're continuing to add features to assist with the requirements of GPSR. In this release we'll also be sending additional data to eBay to include Manufacturer, Responsible Person and Energy rating.

We're currently working to send GPSR data to Amazon, however Amazon have confirmed it's not possible to automate the Responsible Person update, so this will need to be input in Seller Central where requested.

It's expected these features will evolve as experience is gained, so please let us have any feedback.

Safety & compliance detail

Sets of regulatory data can be created in Data > Safety & compliance and linked to the product in the product catalogue and multi-listing page.

Data > Safety & compliance detail

Title: Test safety & compliance data

Description: What this test safety & compliance data is for

Conformity:

- European Conformity
- European Aerosol Conformity
- UK Conformity Assessed
- UK Northern Ireland Conformity Assessed

Energy efficiency:

- A+++
- A++
- A+
- A
- B
- C
- D
- E
- F
- G
- Not rated

Pictograms:

- Not for under three years of age

Warning and safety information:

- No warnings or safety information applicable
- H200: Unstable explosive
- H201: Explosive; mass explosion hazard
- H202: Explosive; severe projection hazard
- H203: Explosive; fire, blast or projection hazard
- H204: Fire or projection hazard
- H205: May mass explode in fire
- H206: Fire hazard; increased risk of explosion if desensitizing agent is reduced
- H280: Chemical under pressure; May explode if heated
- H290: May be corrosive to metals
- H300: Fatal if swallowed
- H300+H310: Fatal if swallowed or in contact with skin
- H300+H310+H330: Fatal if swallowed, in contact with skin or if inhaled
- H300+H330: Fatal if swallowed or if inhaled
- H301: Toxic if swallowed
- H306: Fatal if inhaled
- H302: Toxic if inhaled
- H303: Harmful if inhaled
- H303+H310: May be harmful if inhaled
- H304: May cause allergy or asthma symptoms or breathing difficulties if inhaled
- H305: May cause respiratory irritation
- H306: May cause drowsiness or dizziness

The product catalogue page has been re-organised to include a Regulatory, safety and compliance section.

Regulatory, safety and compliance

HS Code: 350610:Glues or adhesiv... Country of origin: Postal restrictions: EU reparability score:

Safety and compliance data: Responsible person:

Additional items on the multi-listing page

Category: Store category 1: Store category 2:

EU reparability score:

Safety and compliance data: Manufacturer: Responsible person:

eBay item specifics (listing wide):

Manufacturers

The Manufacturer data maintenance at Data > Manufacturer & agents has been extended to include selectable roles of Manufacturer and Responsible Person together with website, email address and phone number.

Name	<input type="text" value="ACME Supplies"/>
Address	<input type="text" value="100 High Street"/> <input type="text"/>
City/town	<input type="text" value="Bigtown"/> <input type="text"/>
Postcode	<input type="text" value="AA1 1AA"/>
Country	<input type="text" value="United Kingdom"/>
Phone	<input type="text"/>
email	<input type="text"/>
Website	<input type="text"/>
Roles	<input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> EU GPSR Responsible person

Channel settings

A setting "Send regulatory data" has been provided to enable the sending of data to eBay.

Default invoice messages	<input type="text"/>	<input type="text"/>	<input type="text"/>
Service set	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>		
Lead channel	<input checked="" type="checkbox"/> this, or lead channel is	<input type="text"/>	
Send inventory updates	<input checked="" type="checkbox"/>		
Send price updates	<input checked="" type="checkbox"/>		
Send regulatory data	<input type="checkbox"/>		
Retrieve and process orders	<input checked="" type="checkbox"/>		
<input type="button" value="Save changes"/>			

Other changes

Royal Mail have recently tightened the validation of the postcode format. SurfSeller will remove punctuation and attempt to correct the format of UK postcodes to reduce the likelihood of issues occurring at fulfilment.

We hope you find these changes useful and thank you for using our products. We're here at care@shopcute.com.